

FAQ: Software Compatibility List (SCL) for version 8.1 or above

Article ID: 8001

Reviewed: 08/05/2019

Product Version:

Software: 8.1.0.0 or above

Description

This document lists the available operating systems, platforms, and applications specifically tested to be compatible with the software.

Important Note:

Due to insufficient demand in Oracle Database, IBM Lotus Domino / Notes and StorageCraft ShadowProtect modules, starting from version 8, support for these modules will be discontinued. We will not put any further development and QA efforts in enhancing these modules. However, to allow existing users to keep using them after upgrading to version 8, these modules will still be available in OBM's backup set type option list. Our support team will continue to provide best effort support for these modules until further notice.















Contents




- [Supported Operating System List](#)
- [Supported Applications and Database List](#)

Operating Systems compatible with

OBM / ACB (Supported Operating System List):

OBM  / ACB 

Operating System	Supported Application	Supported Version	Support End Date (YYYY/MM/DD)
Windows platforms: [1, 2, 3]			
XP Home / Professional *	 	8.1.0.0 or above	EOS reached
2003 Web / Standard / Enterprise / Data Center *	 	8.1.0.0 or above	EOS reached
Vista Home Basic / Home Premium / Business / Enterprise / Ultimate *	 	8.1.0.0 or above	EOS reached
7 Home Basic / Home Premium / Professional / Enterprise / Ultimate	 	8.1.0.0 or above	2020/01/14
8 Pro / Enterprise	 	8.1.0.0 or above	2023/01/10
8.1 Pro / Enterprise	 	8.1.0.0 or above	2023/01/10
10 Home / Pro / Enterprise [4]	 	8.1.0.0 or above	2025/10/14
Server 2008 Standard / Enterprise / Datacenter		8.1.0.0 or above	2020/01/14
Server 2008 R2 Standard / Enterprise / Datacenter		8.1.0.0 or above	2020/01/14

Server 2012 Standard / Essentials / Datacenter		8.1.0.0 or above	2023/01/10
Server 2012 R2 Standard / Essentials / Datacenter		8.1.0.0 or above	2023/01/10
Server 2016 Standard / Essentials / Datacenter		8.1.0.0 or above	2027/01/11
Server 2019 Standard / Essentials / Datacenter		8.1.0.0 or above	2029/01/09
Small Business Server 2008 Standard / Essentials / Datacenter		8.1.0.0 or above	-
Small Business Server 2011 Standard / Essentials / Datacenter		8.1.0.0 or above	-

* EOS reached, we will provide best effort support.









^[1] CBS is only supported on 64 bit Windows platforms.

^[2] For ACB installation on Windows, you can only install it on a Windows desktop operating systems such as Windows Vista, 7, 8, 8.1, and 10

^[3] For OBM installation on 64 bit Windows platforms, Adobe Flash Player 11 - 64 bit version for Internet Explorer must be installed:
<http://get.adobe.com/flashplayer/otherversions>

^[4] Windows 10 Home Edition is supported since version 8.1.0.50.

Linux platforms: ^[5, 6, 7]

CentOS 6		8.1.0.0 or above	2020/11/30
CentOS 7		8.1.0.0 or above	2024/06/30
Red Hat Enterprise Linux 6		8.1.0.0 or above	2020/11/30
Red Hat Enterprise Linux 7		8.1.0.0 or above	2024/06/30
Ubuntu 14.04 LTS		8.1.0.0 or above	2019/04
Ubuntu 16.04 LTS		8.1.0.0 or above	2021/04
Ubuntu 17.04 *		8.1.0.0 or above	EOS reached
Ubuntu 18.04 LTS		8.1.0.0 or above	2023/04











* EOS reached, we will provide best effort support.

^[5] CBS is only supported on 64 bit Linux platforms. OBR is only supported on Linux platforms with GUI.

^[6] Other Linux distributions such as SUSE or Fedora are not officially supported, but should work.

^[7] GNU GLIBC 2.14 Library is required for all Linux platforms.

Unix platforms: ^[8, 9]

FreeBSD 9.0 / 9.1 / 9.2 / 10.0 ^{[10, 11] *}		8.1.0.0 or above	EOS reached
FreeBSD 10.1 ^{[11] *}		8.1.0.0 or above	EOS reached
FreeBSD 10.2 ^{[11] *}		8.1.0.0 or above	EOS reached
FreeBSD 10.3 ^{[11] *}		8.1.0.0 or above	EOS reached
FreeBSD 10.4 ^{[11] *}		8.1.0.0 or above	EOS reached
FreeBSD 11.1 ^{[11] *}		8.1.0.0 or above	EOS reached
FreeBSD 11.2 ^[11]		8.1.0.0 or above	-
Solaris 10 x64 *		8.1.0.0 or above	EOS reached
Solaris 11 Express x64		8.1.0.0 or above	-
Solaris 11 x64		8.1.0.0 or above	2024/11/30

* EOS reached, we will provide best effort support.

















^[8] CBS is only supported for 64 bit Unix platform. OBR is only supported on Unix platforms with GUI.

^[9] Support system with graphical environment only. GUI support for Gnome, but KDE should work.

^[10] Limited support, no intensive testing has been performed on this platform, but should work. Best effort support will be provided.

^[11] GNU GLIBC 2.14 Library is required for all FreeBSD platforms.

Mac OS X platforms:

Mac OS X 10.7.3 or above	 	8.1.0.0 or above	-
Mac OS X 10.8	 	8.1.0.0 or above	-
Mac OS X 10.9	 	8.1.0.0 or above	-
Mac OS X 10.10	 	8.1.0.0 or above	-
Mac OS X 10.11	 	8.1.0.0 or above	-
macOS 10.12	 	8.1.0.0 or above	-
macOS 10.13	 	8.1.0.0 or above	-
macOS 10.14	 	8.1.0.0 or above	-

Applications and Database compatible with OBM (Supported Applications and Database List):

Application	Supported Version	Support End Date (YYYY/MM/DD)
<u>MS Exchange:</u>		
Exchange Server 2007 Standard / Enterprise *	8.1.0.0 or above	EOS reached
Exchange Server 2010 Standard / Enterprise ^[14]	8.1.0.0 or above	2020/01/14
Exchange Server 2013 Standard / Enterprise ^[14]	8.1.0.0 or above	2023/04/11
Exchange Server 2016 Standard / Enterprise ^[14]	8.1.0.0 or above	2025/10/14
Exchange Server 2019 Standard / Enterprise ^[14]	8.1.0.0 or above	2025/10/14
<p>* EOS reached, we will provide best effort support.</p> <p>^[14] Support both MS Exchange Server Backup and MS Exchange Mail Level Backup Module, for Stand-alone Exchange Server and Exchange Server in Database Availability Group (DAG).</p>		
<u>MS SQL:</u>		
SQL Server 2005 Standard / Express / Enterprise *	8.1.0.0 or above	EOS reached
SQL Server 2008 Standard / Express / Enterprise *	8.1.0.0 or above	EOS reached
SQL Server 2008 R2 Standard / Express / Enterprise *	8.1.0.0 or above	EOS reached
SQL Server 2012 Standard / Express / Enterprise	8.1.0.0 or above	2022/07/12
SQL Server 2014 Standard / Express / Enterprise	8.1.0.0 or above	2024/07/09
SQL Server 2016 Standard / Express / Enterprise	8.1.0.0 or above	2026/07/14
SQL Server 2017 Standard / Express / Enterprise ^[15]	8.1.0.0 or above	2027/10/12

* EOS reached, we will provide best effort support.

^[15] Support SQL Server 2017 on Windows only.

MS SharePoint:

SharePoint Server 2007 ^[16] *	8.1.0.0 or above	EOS reached
SharePoint Server 2010 ^[16]	8.1.0.0 or above	2020/10/13

* EOS reached, we will provide best effort support.

^[16] Backup performed using file backup set with pre-backup command.

Office 365:

Exchange Online	8.1.0.0 or above	-
SharePoint Online	8.1.0.0 or above	-
OneDrive	8.1.0.0 or above	-

Oracle: ^[17, 18]

Oracle Database 11g Release 2 *	8.1.0.0 or above	EOS reached
Oracle Database 12c Release 1	8.1.0.0 or above	2021/07/01

* EOS reached, we will provide best effort support.

^[17] Due to insufficient demand in the Oracle Database Backup Module, starting from version 8, support for the modules will be discontinued. we will not put any further development and QA efforts in enhancing this module. However, to allow existing users to keep using it after upgrading to version 8, the module will still be available in the OBM's backup set type option list. Our support team will continue to provide best effort support for the module until further notice.

^[18] Advanced Oracle database setups, e.g. Clusterware or RAC (Real Application Clusters), ASM (Automatic Storage Management), Data Guard etc. are NOT supported. **Oracle Database 12c is only supported on Windows platforms.

MySQL:

MySQL 5.5.x Standard / Enterprise	8.1.0.0 or above	-
MySQL 5.6.x Standard / Enterprise	8.1.0.0 or above	-
MySQL 5.7.x Standard / Enterprise	8.1.0.0 or above	2023/10/21
MySQL 8 Standard / Enterprise	8.1.0.0 or above	-

Lotus Domino / Notes: ^[19, 20]

Domino / Notes 8.5.x	8.1.0.0 or above	-
Domino / Notes 9.0.x	8.1.0.0 or above	-

^[19] Due to insufficient demand in the IBM Lotus Domino / Notes Backup Modules, starting from version 8, support for these modules will be discontinued. We will not put any further development and QA efforts in enhancing these modules. However, to allow existing users to keep using them after upgrading to version 8, these modules will still be available in the OBM's backup set type option list. Our support team will continue to provide best effort support for these modules until further notice.

^[20] Domino and Notes version 8.5.2 are not supported, and Notes is only support on Windows platforms by OBM and ACB.

MS Virtualization Platforms: ^[21, 22]

Hyper-V Server 2008	8.1.0.0 or above	2020/01/14
Hyper-V Server 2008 R2	8.1.0.0 or above	2020/01/04
Hyper-V Server 2012	8.1.0.0 or above	2023/01/10
Hyper-V Server 2012 R2	8.1.0.0 or above	2023/01/10
Hyper-V Server 2016	8.1.0.0 or above	2027/01/11
Hyper-V Server 2019	8.1.0.0 or above	2029/01/09
Hyper-V Server 2008 Stand-alone Server	8.1.0.0 or above	2020/01/04
Hyper-V Server 2008 R2 Stand-alone Server	8.1.0.0 or above	2023/01/10
Hyper-V Server 2012 Stand-alone Server	8.1.0.0 or above	2020/01/04
Hyper-V Server 2012 R2 Stand-alone Server	8.1.0.0 or above	2023/01/10
Hyper-V Server 2016 Stand-alone Server	8.1.0.0 or above	2027/01/11
Hyper-V Server 2019 Stand-alone Server	8.1.0.0 or above	2029/01/09

^[21] Run Direct feature is not available on Hyper-V Server 2008 and Hyper-V Server 2008 Stand-alone Server.

^[22] Granular Restore is not available on Hyper-V Server 2008 and Hyper-V 2008 R2 Stand-alone and Cluster Server.

VMware Virtualization Platforms:

VMware Player 6.x ^[23] *	8.1.0.0 or above	EOS reached
VMware Player 7.x ^[23] *	8.1.0.0 or above	EOS reached
VMware Workstation 10.x ^[23] *	8.1.0.0 or above	EOS reached
VMware Workstation 11.x ^[23] *	8.1.0.0 or above	EOS reached
VMware Workstation 12.x ^[23] *	8.1.0.0 or above	EOS reached
VMware Workstation 14 ^[23]	8.1.0.0 or above	2019/03/26
VMware Workstation 15 ^[23]	8.1.0.50 or above	2020/03/24
VMware Fusion 6.x *	8.1.0.0 or above	EOS reached
VMware Fusion 7.x *	8.1.0.0 or above	EOS reached
VMware Fusion 8.x *	8.1.0.0 or above	EOS reached
VMware Fusion 10.x	8.1.0.0 or above	2019/03/26
VMware Fusion 11.x	8.1.0.50 or above	2020/03/24
VMware ESXi Server 5.x ^{[24][25]} *	8.1.0.0 or above	EOS reached
VMware ESXi Server 6.0 ^{[24][25]}	8.1.0.0 or above	2020/03/12
VMware ESXi Server 6.5 ^{[24][25]}	8.1.0.0 or above	2020/03/12
VMware ESXi Server 6.7 ^[26]	8.1.0.0 or above	2023/11/15
VMware vCenter Server 5.x ^{[24][25]} *	8.1.0.0 or above	EOS reached
VMware vCenter Server 6 ^{[24][25]}	8.1.0.0 or above	2020/03/12
VMware vCenter Server 6.5 ^{[24][25]}	8.1.0.0 or above	2020/03/12
VMware vCenter Server 6.7 ^[26]	8.1.0.0 or above	2023/11/15

* EOS reached, we will provide best effort support.

^[23] VMware Player 6.x or above, and Workstation 10.x or above is only support on Windows platforms.

^[24] Granular Restore for VMware ESXi/vCenter Backup Sets is only supported on 64 bit Windows platforms.

^[25] VMware vSAN (VMware Virtual SAN) storage is not supported.

^[26] Run Direct feature is not available on VMware ESXi Server 6.7 and VMware vCenter Server 6.7.

StorageCraft ShadowProtect: ^[27]

ShadowProtect 5.2.7 Desktop / Server	8.1.0.0 or above	-
--------------------------------------	------------------	---

^[27] Due to insufficient demand in the ShadowProtect System Backup Modules, starting from version 8, support for the module will be discontinued. We will not put any further development and QA efforts in enhancing this module. However, to allow existing users to keep using them after upgrading to version 8, the module will still be available in OBM's backup set type option list. Our support team will continue to provide best effort support for the module until further notice.

System State Backup Module:

Server 2008	8.1.0.0 or above	-
Server 2008 R2	8.1.0.0 or above	-
Server 2012	8.1.0.0 or above	-
Server 2012 R2	8.1.0.0 or above	-
Server 2016	8.1.0.0 or above	-
Server 2019	8.1.0.0 or above	-
Small Business Server 2008	8.1.0.0 or above	-
Small Business Server 2011	8.1.0.0 or above	-

MS Windows System Backup Module:

Vista	8.1.0.0 or above	-
7	8.1.0.0 or above	-
8	8.1.0.0 or above	-
8.1	8.1.0.0 or above	-
10	8.1.0.0 or above	-
Server 2008	8.1.0.0 or above	-
Server 2008 R2	8.1.0.0 or above	-
Server 2012	8.1.0.0 or above	-
Server 2012 R2	8.1.0.0 or above	-
Server 2016	8.1.0.0 or above	-
Server 2019	8.1.0.0 or above	-
Small Business Server 2008	8.1.0.0 or above	-
Small Business Server 2011	8.1.0.0 or above	-